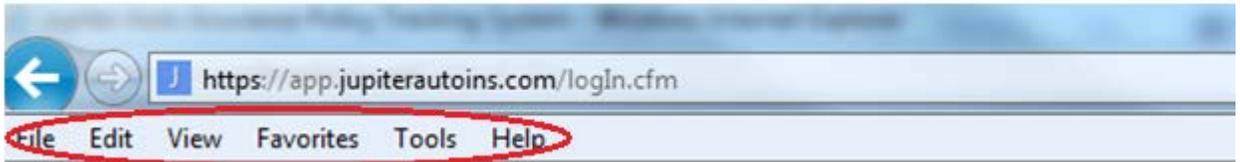
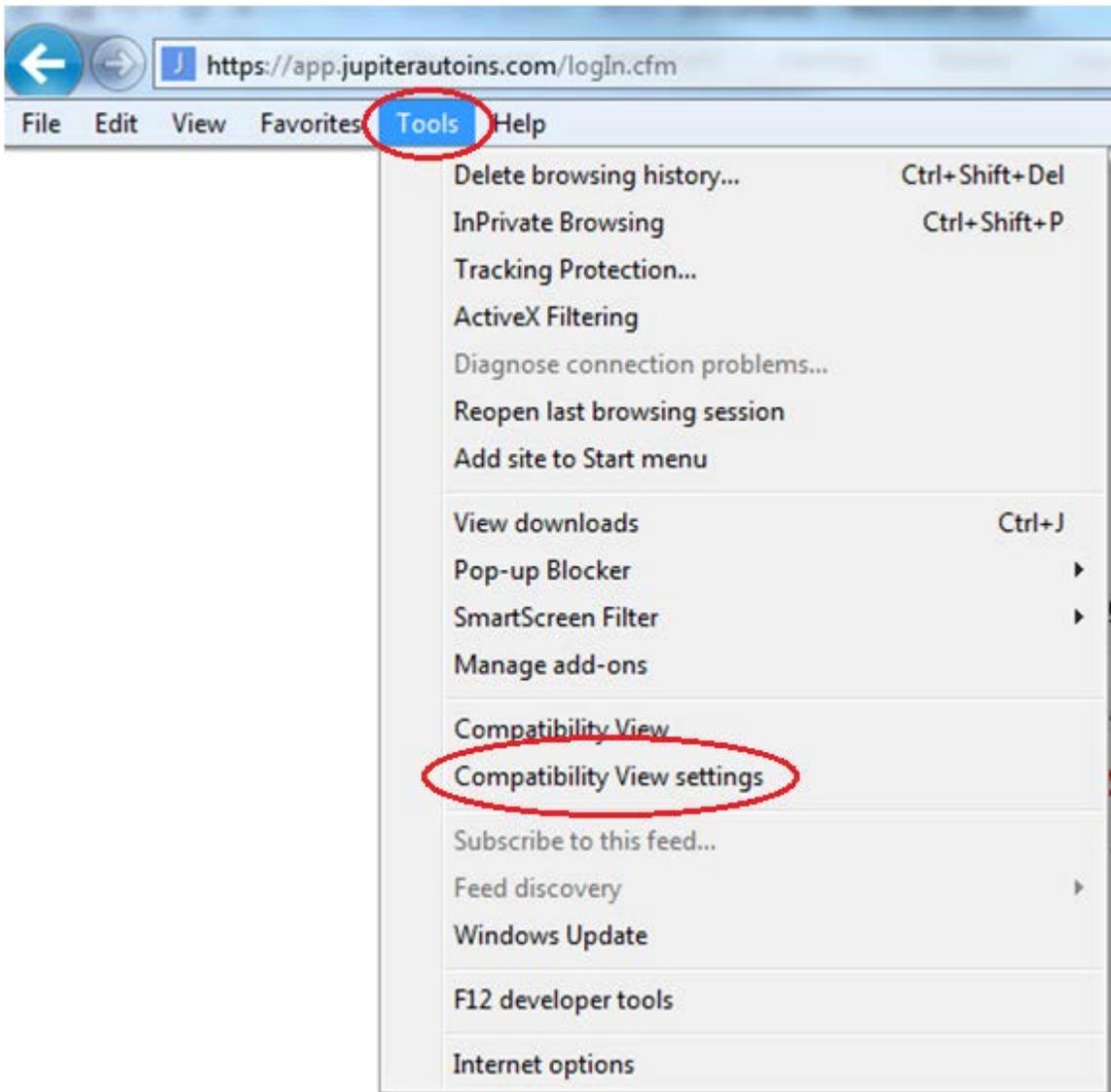


## Internet Explorer 11 Compatibility Mode

1. With the Internet Explorer browser window open, press the 'ALT' key. This will make the menu options appear.

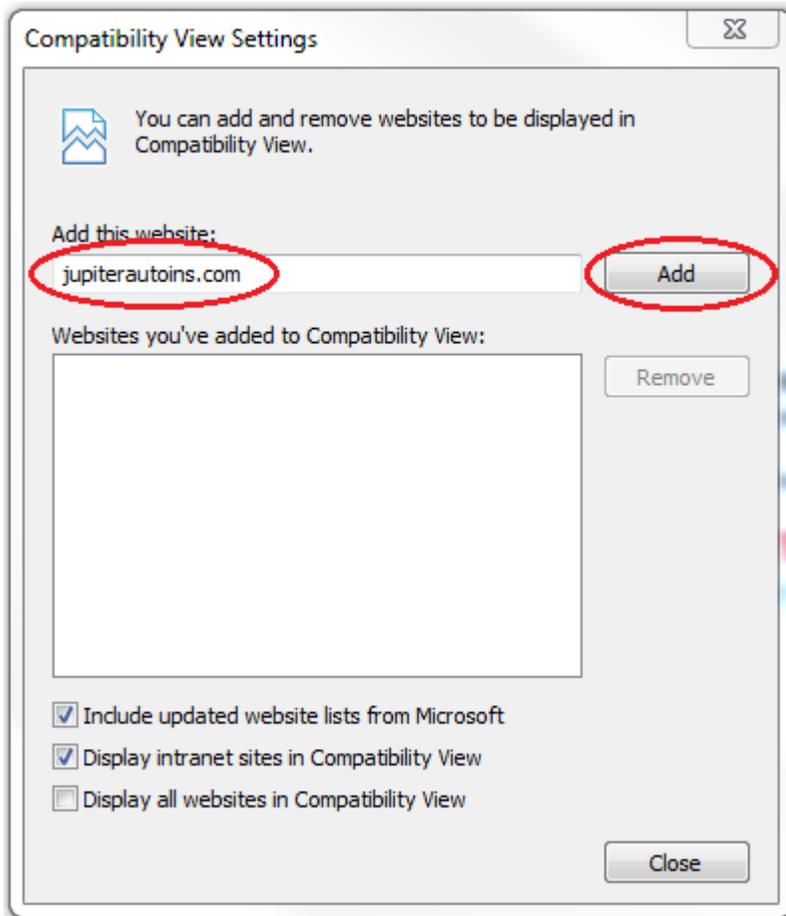


2. Click on the 'Tools' menu option, then about half way down the list, click on the 'Compatibility View Settings' option.



3. The user will need to add the following to the list of websites for Compatibility View:

**jupiterautoins.com**



4. Once the information in step 3 is added, click the close button on the compatibility view settings window and close all Internet Explorer windows. Then attempt to access the PTS site again.

<https://app.jupiterautoins.com>